

Jacob Turner

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Objective

My ideal job would utilize my analytical and problem solving skills as an engineer in a manner that is conducive with my aptitude for leadership acquired from previous positions and responsibilities.

Education

Associates of Drafting | May 2016 | College of the Redwoods

- Related coursework: Engineering Design Graphics I-II, Modeling & Animation, Architectural Drafting

Associates of Mathematics | May 2016 | College of the Redwoods

- Related coursework: Calculus I-III, Linear Algebra, Differential Equations

Bachelors of Science | Anticipated Graduation: May 2019 | Humboldt State University

- Major: Environmental Resources Engineering
 - Minor: Business Management
 - Related coursework: Introduction to Engineering, Statics, Principles of Chemistry
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Professional Accomplishments

Guest Service Team Leader (Manager)

July/2015 - Present

- Achieved number one ranking for our store on the guest service friendliness score in California.
 - Managed all hiring and firing responsibilities necessary to cultivate a successful business.
 - Restructured training protocol by writing a training guide to focus new team members to operate above company expectations yielding the best possible results.
 - Enhanced company culture by encouraging and helping team members to grow and develop themselves on a personal and professional level.
 - Responsible for long-term success of guest loyalty and guest service at Target Eureka store.
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Guest Service Supervisor

June/2014 - July/2015

- Supervised all registers in the store.
 - Oversaw all day-to-day responsibilities of the department.
 - Delivered results by delegating crucial responsibilities to my team members, in the process, providing them an opportunity to develop and enhance their own skill set.
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Electronics Sales Floor Team Member/Trainer

March/2014 - June/2014

- Headed product organization to promote guest interest.
 - Learned and maintained relevant knowledge in assisting and properly consulting guests on their needs.
 - Improved guest loyalty by teaching team members how to promote the Redcard in a more agreeable way.
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Cashier

August/2013 - March/2014

- Delivered amazing guest service in a professional and friendly manner, also maintained a welcoming and helpful rapport with every guest.
 - Encouraged and persuaded guests to sign up for a Target Redcard.
 - Maximized lane efficiency by maintaining an excellent cashier speed.
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Employment History

Target Corp. 8/26/2013-Present

2525 4th St. Eureka, CA

Technology Skills: Autocad, Chief Architect, Excel, Microsoft Word [60 wpm], PowerPoint, LaTeX, Matlab, Mathematica.

References available upon request.